Designed for Airline requirements
Unlike some airline printers that were originally developed for POS systems, the TM-L500A is designed specifically for printing boarding passes and bag tags. It offers fast printing of boarding passes and bag tags at check-in counters, kiosks or gates at up to 10 inches per second. It features an advanced paper path with damper and guides to greatly reduce jams and can use fan-fold or large roll media. It prints 2D barcodes including PDF417, QR Code, Aztec and Datamatrix.

Autocutter with Auto Cut Switch (ACS)
All TM-L500A models include an autocutter capable of cutting a range of media including thin boarding pass coupons, heavy ATB ticket stock and bag tags. In ATB models, the boarding passes are cut and stacked in the boarding pass tray. Bag tag models feature an Auto Cut Switch (ACS) that allows printed bag tags to remain attached to the roll until the tag is lifted by the agent. ACS senses this motion and activates the autocutter producing a cleanly cut bag tag and an undisturbed paper path, thus preventing bag tag jams.

Modular all-in-one printer mechanism
All of the mechanical printer parts affected by wear are assembled into a single printer mechanism module. When a printhead, autocutter, platen or other component wears out, this module is easily replaced which means that all the parts that can wear out in the printer are replaced at one time. This yields a completely refurbished and virtually new printer, all at a cost lower than others charge for replacing the printhead alone. This module is derived from Epson’s M-T500 printer mechanism used in over one million ATMs.

Supports industry standards
The TM-L500A supports industry standards including AEA 2009 and IATA CUSS/CUPPS. It is compatible with all major common use and dedicated passenger processing systems in use today.

Easy system integration
With its support of industry standards and USB, Serial and Ethernet interfaces, the TM-L500A is a drop-in replacement for most ATB and BTP printers. And Epson’s expert integration team ensures installation is trouble free.
World class service and support

Epson’s TM-L500A is backed by Epson’s industry-leading service and support programs. Epson Advanced Product Support and trained Epson service providers are ready to help you resolve any issues in a timely manner.

Backed by the leader

Epson is the number one manufacturer of thermal printers in the world. Our printers are at work in over 300 million systems worldwide and are renowned for their advanced technology, quality, reliability and low cost of ownership.

What’s in the box

TM-L500A printer
AC adapter
User’s guide

Printer Features

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Accessories

| AC Cable – US 120VAC | 205498100 | 205498100 |
| Roll Paper Holder | SU-RPL500B | SU-RPL500B |
| Ethernet Interface Board | UB-E500 | UB-E500 |

Consumables

| Replacement Printer Mechanism | ML-500-904 | ML-500-902 |

General information

Interface: USB + Serial (standard), Ethernet (optional)
Power: 24 VDC ± 2.4 V
Power consumption: Approx. 2.0A
Operating temperature: 5 to 45°C (storage -25 to 50°C)
Overall dimensions:
- ATB: 1.56 x 328 x 148mm (W x D x H)
- BTP: 1.56 x 236 x 148mm (W x D x H)
- BTP and roll holder: 1.56 x 464 x 148mm (W x D x H)
Weight (approx.): 2.8 kg (6.17 lbs) for ATB, 4.6 kg (10.14 lbs) for BTP with optional roll holder and no media
EMC standards: FCC class A
Safety standards: UL, CSA, CE, TÜV, GOST-R
Warranty: One-year limited warranty (excludes consumables)